# History of Value Creation

Mandom Corporation's history began in 1927 as Kintsuru Perfume Corporation, which inherited the trademark for high-grade domestic perfume "Kintsuru Perfume." Shinpachiro Nishimura, the company president at the time, worked to spread cosmetics

under the principle of "Value for Money," and that spirit has been passed down to this day. Since then, Mandom has continually offered consumers a host of unique products always perfectly suited to the lifestyles of the times, launching various industry-first products and growing the market in Japan and other Asian countries.

We will continue to pursue Dedication to Service (Oyakudachi) for consumers all over the world guided by our original concepts of Health, Cleanliness & Beauty.



Founder Shinpachiro Nishimura

#### Founding Spirit — Spreading high-quality and low-cost products

Spreading high-quality products and having them used by as many people as possible will lead to social contribution.



1920's -50's (1st - 43rd)

1960's (44th - 53rd)

**1970's** (54th - 63rd)

**1980's** (64th - 73rd)

### 1927 Established Kintsuru



#### 1960s

#### First Business Crisis

Alcohol-based liquid hair styling products came to market Performance was sluggish due to being unable to respond to changes in consumer wants as a result of not letting go of the success of tique and pomade.

# 1970

Launched the Mandom Series



# Second Business Crisis

Latter half of 1970s -early 1980s

Transitioned to a direct sales structure in 1978, but with ballooning costs, things came to a standstill in two years, and eventually the decision was made to return to sales through distributors. The crisis left a long-standing impact, particularly with respect to having to reduce personnel.

#### 1980s -

## Created a market and expanded 1



1985

Commenced the first over-thecounter sales of Gatsby hair foam for men



1989

Launched Lúcido, a lineup of fragrancefree men's cosmetics products, unprecedented in the industry

### **3** 1958

1933

Launched

Tancho Tique

Commenced operations at technical tie-up in the Philippines



#### **1969**

Established a joint venture in Indonesia



#### 1980s -

### **Strengthened Overseas Developm**

1988 Singapore

1989

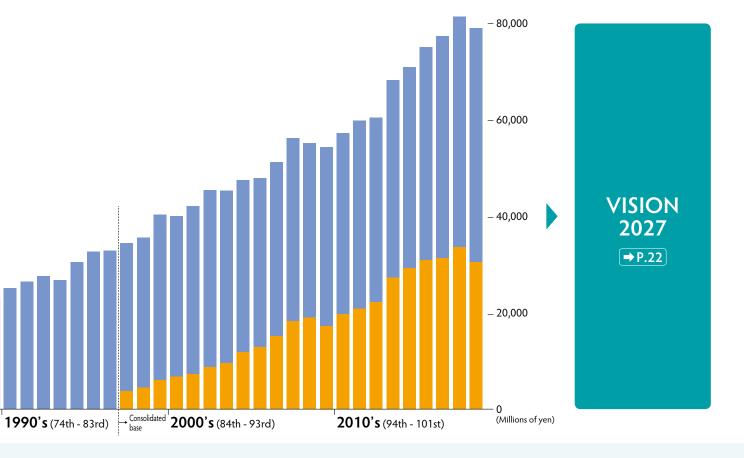
Taiwan

1990 Thailand

1992
The Philippines

1993
Hong Kong

1996 China



#### 1982

Launched the first MP Project under a management team that was reorganized in 1980 Developed Mandom terminology such as "Oyakudachi (Dedication to Service)," "Seikatsusha (Consumers)," "Shopping area" and "Push to pull."

#### 2017

Revised the Mission, and formulated VISION2027 which outlines where the Company aspires to be in 2027, the 100th anniversary.

# results by offering new grooming options



Launched men's hair styling product Gatsby Water Gloss in Índonesia Expanded product line for various sizes; became widely known, primarily for the sachet-size version



#### 2001

Launched Gatsby Hair Color series, developing a market for men's hair color products

Launched Gatsby facial cleansing paper

Introduced a new way of grooming



ents

Launched women's cosmetic item Pixy Two Way Cake in Indonesia



**4** 1997

(😻 1999

Malaysia

South Korea







# **4** 2019

Executed the first M&A since founding All shares of ACG International Sdn. Bhd. acquired, making it a subsidiary

# **Acquired Assets**

Only One Marketing through Consumer-led Lifestyle Value Creation

"Unique Research" and "Reliable Technology"

Diverse, Highly-Engaged Human Assets

**Customer Base** 

**Production System** Which Seeks Spread of Products

Sound and Solid Financial Foundation